

CUSTOMER CARE SOLUTIONS

**SECURE YOUR
PRODUCTION
WITH PRO-
ACTIVE CARE
SOLUTIONS**

**Tight production plan?
No time for surprises?
Reduce the risk of unexpected
downtime!**

Don't wait for the next breakdown and avoid unnecessary downtime - so your production keeps running. With our following three Care Solutions, your machines stay in top condition – permanently and without surprises.



FOR YOUR SPECIFIC NEEDS, WE PROVIDE THE FOLLOWING THREE CARE SOLUTIONS:

Smart Care

Smart inspection solutions for basic safety.

Preventive Care

Comprehensive maintenance service for maximum availability.

Ultimate Care

Highest machine availability with prioritized service.

FrymaKoruma Stephan Terlet

	Smart Care	Preventive Care	Ultimate Care
Inspection by ProXES	•	•	•
Proactive Service Tech planning	•	•	•
Cost control thanks to fixed rates	•	•	•
Maintenance by ProXES		•	•
Wear parts		•	•
Digital spare part catalogue access		•	•
Critical spare parts			•
Remote service			•
Machine and operator training			•
Process optimization consultation			•



LET’S TALK!

Please take advantage of the Care Solution that suits you best. Connect with us through our online contact form:
www.proxes.com/en/contact



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