

CUSTOMER CARE SOLUTIONS

**SECURE YOUR
PRODUCTION
WITH PRO-
ACTIVE CARE
SOLUTIONS**

**Tight production plan?
No time for surprises?
Reduce the risk of unexpected
downtime!**

Don't wait for the next breakdown and avoid unnecessary downtime - so your production keeps running. With our following three Care Solutions, your machines stay in top condition – permanently and without surprises.



FOR YOUR SPECIFIC NEEDS, WE PROVIDE THE FOLLOWING THREE CARE SOLUTIONS:

Smart Care

Smart inspection solutions for basic safety.

Preventive Care

Comprehensive maintenance service for maximum availability.

Ultimate Care

Highest machine availability with prioritized service.

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	Smart Care	Preventive Care	Ultimate Care
Inspection by ProXES	•	•	•
Maintenance by ProXES		•	•
Wear parts		•	•
Critical spare parts			•
Remote service			•
Digital spare part catalogue access		•	•
Priority processing of service requests			•
Prioritizes Service Tech availability			•
Machine and operator training			•
Process optimization consultation			•
Cost control thanks to fixed rates		•	•



LET’S TALK!

Please take advantage of the Care Solution that suits you best. Connect with us through our online contact form:
www.proxes.com/en/contact



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